WARRANTY CERTIFICATE

The Warranty covers electric bicycles manufactured by EUROSPORT DHS under its own brands and OEM.

Fill out required details below and keep this document safe.

Manufacturer:	SC EUROSPORT DHS SA
Address:	35A Santuhalm Street, 330004 Deva, Romania
VAT No.:	RO 17012620
EPAC Model:	
Frame No.:	
Article Code:	
Seller:	
Address:	
Phone:	
Buyer:	
Invoice:	Series: Number:
Address:	

I hereby confirm that I received the EPAC in perfect condition and I agree with the Warranty terms and conditions.

Failure to complete or partial completion by the seller of the requested data will void this Warranty Certificate.

Signed by the parties:

Buyer, Seller,

Date: Stamp,

EUROSPORT DHS WARRANTY

The warranty covers electric bicycles manufactured by EUROSPORT DHS under its own brands and OEM (the products).

WARRANTY PERIOD

EUROSPORT DHS warrants that the products, when used for normal riding purposes by a person that properly fits and is capable of riding and controlling the bicycle, are free of defects in workmanship and material:

- For five years for steel and aluminum frames and rigid forks;
- For two years for carbon frames and rigid forks;
- For two years for parts and components that are not subject to manufacturer individual warranty or subject to normal wear and tear from the date of original purchase;
- For two years for batteries starting on the purchasing date.

This warranty only applies to the original owner and is not transferable. Claims under this warranty must be made with proof of purchase before the claim may be processed.

Except as described herein, EUROSPORT DHS makes no other warranties, guaranties, or representations of any type and are hereby disclaimed.

EUROSPORT DHS bicycles use parts and components under manufacturer individual warranty. In such cases the warranty is covered and settled by the manufacturer of the specific part and not the producer of the bicycle. Please refer to the components manufacturer's web page for additional information.

WARRANTY EXCLUSIONS

This warranty does not cover:

- Any product which may fail due to improper assembly outside the factory, installation of components, parts, or accessories not originally intended for or compatible with the bicycle as sold;
- Any product where repairs or maintenance has been performed by untrained person;
- Any product which may fail due to accident, abuse, neglect, weather conditions (rust or color fading due to extended sun or humidity exposure) or noncompliance with manufacturers specifications of usage or any other circumstances in which the product has been subjected to forces or loads beyond its design;
- Any product that has been modified, including, but not limited to any attemptto open or repair any mechanical or electronic and related components, any products where the serial number or production code has been deliberately altered, defaced or removed;
- Any products altered by component parts or substitutions with products from other manufacturer or same manufacturer but different range than originally intended or used for rental or other commercial uses;
- Normal wear and tear. Wear and tear parts are subject to damage as a result of normal use, failure to service according to manufacturer recommendations

and/or riding or installation in conditions or applications other than recommended;

WARRANTY OF PARTS

Wear and tear parts are identified as:

- Suspension fork;
- Steering assembly;
- Handlebar;
- Handlebar grips/ tape;
- Stem;
- Seat post;
- Shifters;
- Shifter cables and casings (inner and outer);
- Shifter grips;
- Derailers;
- Brake levers;
- Brake cables, casings and brake lines (inner and outer);
- Brake pads;
- Disc Brake Rotors;
- Chain;
- Cassette,
- Freewheel and Sprockets;
- Hubs and components;
- Rims;
- Wheels;
- Rim Braking Surface;
- Spokes;
- Bottom Brackets;
- Tires;
- Tubes;
- Rim Tape;
- Chainwheel;
- Saddle;
- Rear Shock and components;
- Kickstand;
- Carrier/ basket and components;
- Mudguards and components;
- Light system and/or reflectors;
- Threaded parts;
- Motor;
- Battery;
- Display (screen or pod);
  Electric system cables and casings (inner and outer);

The battery pack and charger warranty does not include damage from power surges, use of improper charger, improper maintenance, or such other misuse..

GENERAL PROVISIONS

- The user assumes the risk of any personal injuries, damage to or failure of the product and any other losses if EUROSPORT DHS electric bicycles are used in any competitive event, including bicycle racing or similar activities or training for such activities.

- This warranty does not cover any personal injuries, damages to or failure of the product or any other losses due to accident, improper use, neglect, misuse, abuse, wear exceeding normal limits, improper assembly and maintenance or subjected to forces and loads beyond its design.
- EUROSPORTDHS brand products are NOT INTENDED for wheeling, stunt riding, jumping, acrobatics, or similar activities, activities that involve motorized vehicles (such as towing of any kind after a motorized vehicle) or with motors as power driven vehicles, if not specified otherwise by the manufacturer.
- It is the responsibility of the person who completes the assembly of the electric bicycle (mechanic or bicycle shop) to install all parts included with it in the factory sealed shipping carton and to make minor adjustments to functional parts such as brakes, steering assembly, etc. as required for proper operation.

WARRANTY HANDLING

To make a valid claim under this warranty, please return the product to a bicycle shop, preferably the dealer it was purchased from, together with the original, dated invoice or receipt.

If, having inspected the product, EUROSPORT DHS accepts that the electric bicycle is defective, EUROSPORT DHS (in its sole discretion) either repairs or replaces the product without charge.

This warranty covers the labor costs only for replacement of the parts that comply with this limited warranty.

EUROSPORT DHS reserves the right to revise this limited warranty without notice.

Eurosport DHS

Date: 05.2022